

## Making Calls

- \*66 Redial
- \*69 Call Return
- \*90 Intercom<sup>1</sup>

## Transferring Calls

- \*77 Transfer<sup>2</sup>
- \*85 Call Park<sup>3</sup>
- \*86 Call Park Retrieve<sup>3,5</sup>
- \*87 Call Pickup<sup>3,5</sup>

## Anonymous Calls

- \*67 Block CID (Activate)
- \*68 Block CID (Deactivate)
- \*88 Block Anonymous Calls (Activate)
- \*89 Block Anonymous Calls (Deactivate)

## Call Forwarding

- \*70 Hot Desking
- \*71 Call Forward All (Activate)<sup>2</sup>
- \*72 Call Forward All (Deactivate)
- \*73 Call Forward Busy (Activate)<sup>2</sup>
- \*74 Call Forward Busy (Deactivate)
- \*75 Call Forward No Answer (Activate)<sup>2</sup>
- \*76 Call Forward No Answer (Deactivate)
- \*78 DND (Activate)
- \*79 DND (Deactivate)
- \*80 Set Night Mode for Domain Accounts<sup>3</sup>

## Voicemail

- \*95 Send Voicemails as Emails (Activate)
- \*96 Send Voicemails (Deactivate)
- \*97 Go to Voice Mail
- \*98 Record New Greetings
- \*99 Clear the Message Indicator

## Call Center

- \*64 Agent Log In<sup>3,5</sup>
- \*65 Agent Log Out<sup>3,5</sup>
- \*81 Call Barge In<sup>1</sup>
- \*82 Teach Mode<sup>1</sup>
- \*83 Listen In<sup>1</sup>

## Cell Phones

- \*51 Retrieve Call from Cell Phone
- \*52 Move Current Call to Cell Phone
- \*00 Call Cell Phone of the Extension<sup>1</sup>

## Miscellaneous

- \*53 Conference
- \*61 Show Account Balance
- \*62 Wakeup Call
- \*63 Request Call Details
- \*84 Clean up an Extension
- \*91 Add to White List
- \*92 Add to Black List
- \*93 Record ON<sup>4</sup>
- \*94 Record OFF<sup>4</sup>